

CONNECTICUT TAX COLLECTOR'S ASSOCIATION  
Aqua Turf Spring Meeting, May 10, 2018  
Southington, CT

**PRESIDENT** Lisa Theroux called the meeting to order at 9:10 a.m. and followed with the Pledge of Allegiance and a Moment of Silence.

**MINUTES:** Copies of the minutes were available on the tables for review. A motion was made by Maeci Evans to dispense of the reading of the Secretary's Minutes from the November 2017 meeting and approve them as written. Seconded by Colleen O'Connor. **Motion carried**

**TREASURER'S REPORT:** Copies of the treasurer's report were available at the registration table. Motion to waive the reading of the treasurer's report and approve them as written and posted was made by Ann Marie Burr and seconded by Maeci Evans. **Motion carried**

**County Reports:** The following County Reports were given:

**Litchfield:** Rebecca Juchert-Derungs from Litchfield County reported that the County held a December holiday meeting where they had a round table discussion. Also, the scholarship committee awarded their scholarship. The Nominating Committee presented a slate of new officers.

**New London County:** Alan Wilensky presented for New London County. This year the county re-elected the same officers. They had a meeting with a general round table discussion. A scholarship committee was also established.

**Middlesex County:** TaxServ presented at the April meeting for Middlesex County. At the next meeting they plan to have an election of officers and to establish an Audit Committee.

**New Haven County:** Pat Crisco reported that New Haven County had a November meeting that centered on communication between the Assessor and the Collector. The next meeting will be a Road Show format.

**Fairfield County:** Ann Scacco reported for Fairfield County. Their December meeting focused on prepayments. They have a new slate of officers. The June meeting will focus on awarding a scholarship.

**Tolland/Windham:** Lisa Madden reported that at their recent meetings they have discussed the issue with crumbling foundations and noted that the Assessor can make up to a 90% reduction in the assessment, if appropriate. Lisa is also working on a data compilation project.

**Committee Reports:**

**New England Regional:** Lisa Biagiarelli reported that the 30<sup>th</sup> conference of NE Regional will be held Sun Aug 26<sup>th</sup> through Wed Aug 29<sup>th</sup> at the Providence, RI Omni Hotel. Presentations will include Bankruptcy,

Fraud Protection, Cyber Risk and Security, Customer Service, Ethics and Active Shooter Protocol. Social events will include a banquet, a tour of the capital building and a beer tasting event.

**Awards:** Deb Heim presented **Years of Service** pins to the following individuals:

25 years – Cynthia Orcutt, Windsor Locks; Charlene Lynch, Groton, Lillie Carmon, New Haven

20 years – Judith Tooker, Old Lyme

10 years – Joanne Cleary, Branford; Ann Marie Conti, Ellington; Marlene Desjardins, Wethersfield; Ann Devine, Danbury; Donna Doyker, Andover; Martin French, Durham; Kathy Levy, Griswold; Christine Gamache, Mansfield; Donna Pellitteri, Trumbull; Samantha Pletscher, Farmington; Meredith Petrone, Redding; Leona Sharkey, Griswold

Names of the following **retiring collectors** were read by Deb Heim, and those present were presented with retirement gifts: Nancy Southard, Litchfield

Following the Awards presentations, President Lisa Theroux welcomed all new Collectors, the following of which were present: Howard Richman, Greenwich; Brenda Carter, Middlebury; Sherry Clemens, East Granby; Helen Bunnell, Litchfield; Roberta Gill-Brooks, Branford; Carolyn Impellitteri, Norwich; Nancy Raich, Hartford.

**Escrow:** Iris Laurenza reported that there was an Escrow Committee meeting on April 26, 2018.

**Certification:** Pat Monahan spoke on behalf of the Certification Committee.

- A crash course for new collectors was held on November 15<sup>th</sup>.
- The next final exam for those who are eligible to sit will be Thursday May 31<sup>st</sup>. There will also be a final exam on November 29<sup>th</sup>.
- The schedule for fall classes will be up in Mid-August.

Certification Certificates were awarded to the following:

Cindy Curioso, Stonington; Pamela Gaumont, Pomfret; Liliana Haas, Norwalk; Mary Huda, Union; Christine Hustus, Eastford; Carolyn Impellitteri, Norwich; Lisa Madden, Willington; Cindy Noe, Salem; Cynthia Rios, Norwich; Amy Walker, Vernon; Alan Wilensky, Waterford; Michele Wyatt, Colchester

**Legislation:** Dave Kluczowski, Berlin, gave an update on legislation. The interest rates on the sewer assessments passed, resulting in a potential revenue loss for cities, possibly greater than \$100,000. Those cities must adopt an ordinance 1) restricting accelerated foreclosures, and 2) must lower interest rates. In addition, the new legislation restricts an action to foreclose a lien for one year after the action is filed.

The ability to pass the state budget was aided by the state receiving an unexpected capital gains windfall. As a result of the budget that was passed, municipalities should get a little more financial aid.

Worthy noting, the mill rate has been capped at 45 mills for motor vehicles.

**DMV Presentation** by Linda Sheffield and Gayle Murphy

- When DMV migrated, they maintained the current registration plus 3 years of history. One of the problems is that there are multiple customer numbers for the same individual. Under this scenario, both customer numbers will be released through the batch release process. However, when releasing directly from the DMV portal, you need to release both customer numbers individually.
- For issues with logging on and resetting passwords, contact [dmv.civils.portal@ct.gov](mailto:dmv.civils.portal@ct.gov)
- Send new users to Gayle Murphy with the name of the new user.
- Searching by Customer Number is on the “wish list”.
- When logging in, you should never have to log in twice. If this is happening, go back to the original email from Gayle Murphy and reset the link to the login page.
- Tax Collectors may only use the system IN OUR OFFICES, ON MUNICIPAL COMPUTERS. This is stated in the contract that we have with DMV. We may NOT use the system elsewhere.
- Lisa Biagiarelli, Norwalk, charges a “DMV Express” fee of \$20.00 if a taxpayer wants an immediate release. They do not have an ordinance, but it is approved by the entity that sets the mill rate.

**Keynote Speaker: Jeff Grundt, Sr. Risk Management Consultant, CCM** presented regarding social media and how can we use it for the benefit of the municipality.

**ADJOURNMENT:** Motion to adjourn was made by Scott Ferguson and seconded by Al Palumbo at 12:05pm. **Motion carried.**

Respectfully Submitted,

Helene J. Lefkowitz, CCMC  
Secretary